

METHOD AND APPARATUS FOR APPLIANCE
SERVICE DIAGNOSTICS

ABSTRACT OF THE DISCLOSURE

A method and apparatus for service diagnostics of appliances includes connecting to a local area appliance network, accessing an appliance in the local area appliance network, accessing functions of the appliance, and performing service diagnosis of the appliance using the functions. A diagnostic interface is used to diagnose and service the appliance. The local area appliance network may be a power line carrier communication carrier network. The diagnostic interface may connect to a remote system for service diagnostic information.